



## IMPORTANT Support and Service Information for your OHR kit...

For tech support on any OHR kit, send an e-mail message to support@ohr.com. That is the preferred means of support, but if you do not have e-mail capability, call us at (303) 752-3382.

If you need to send your completed kit in to OHR for alignment and/or service, pack it carefully, tape this form to it, and ship it to:

**Oak Hills Research  
10691 E. Bethany Drive, Suite 800  
Aurora CO 80014-2670**

Include a description of the service required and a check or money order for the relevant fee. You can also charge the service to your credit card by completing the credit card information and signing. Alignment fees indicated below include *minor* repairs at our discretion. If more serious repairs are necessary you will be contacted before the work is done.

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### Oak Hills Research Service Request

NAME \_\_\_\_\_  
(and FCC Callsign if Applicable)

ADDRESS \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

PHONE (\_\_\_\_) \_\_\_\_\_ E-mail address: \_\_\_\_\_

CREDIT CARD Number \_\_\_\_\_ Expiration Date (MM/YY) \_\_\_\_\_

SIGNATURE \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

I am returning the following kit(s) for service:

Service requested is (e.g. alignment, repair):

Use other side if necessary to provide as much detail as possible if there is a known problem:

Fee enclosed or authorized for charge to my card is (check one):

OHR 500 Alignment: \$85  OHR 100A Alignment: \$50   
(if keyer installed add \$10)  (if keyer installed add \$10)

OHR WM-2 or DD-1 Alignment: \$35  Other \_\_\_\_\_

RETURN SHIPPING, continental US, insured DHL Ground: \$10.00

For other shipping methods, the rate will usually be the same as that charged when we originally shipped the kit to you.